



The University of Texas at Austin  
Dell Medical School

# **COLLABORATING FOR IMPACT**

**OPTIMIZING THE DELL MED-CENTRAL HEALTH  
PARTNERSHIP TO BENEFIT OUR COMMUNITY**

**CLAUDIA LUCCHINETTI, M.D.**

JULY 2024



The University of Texas at Austin  
Dell Medical School

# TODAY'S DISCUSSION

- » PARTNERSHIP OVERVIEW
- » STRATEGIC ALIGNMENT
- » CORE AREAS OF COLLABORATION
  - Caring for Our Community
  - Research & Innovation
  - Training the Workforce of the Future
  - Advancing Technology & Data
- » KEY COMMUNITY INITIATIVES





## **CELEBRATING OUR FIRST DECADE AS PARTNERS**

An **essential aspect** of Central Health's vision for Travis County is the **organization, construction and operation of a medical school by UT.**

- Expand the health care infrastructure for the region
- Increase access and improve quality of care for patients
- Provide for funding for a medical school (which is necessary to have a higher-functioning academic health science center-level teaching hospital)

### **ANNUAL FUNDING:**

» **UT SYSTEM: \$25M**

» **COMMUNITY SUPPORT THROUGH  
CENTRAL HEALTH: \$35M**

# PERMITTED INVESTMENTS

Generally, funds support continuing investment in programs, projects, operations and providers that further the missions of the CCC and Central Health, benefit UT, and comply with all laws that apply to each party, and shall include, but not be limited to:

- Enhancement of medical services for residents of Travis County
- Directly or indirectly increasing the health care resources available to provide services to Travis County residents
- Discovery and development of new procedures, treatments, drugs and medical devices that will augment the medical options available to Travis County residents
- Development and operation of collaborative and integrated health care for Travis County residents





# PERMITTED INVESTMENTS

Under the Affiliation Agreement, **permitted investments specifically include the provision of direct operating support to UT** that will be used by UT in its discretion to facilitate and enhance:

- Development, accreditation and ongoing operation of the UT Austin Dell Medical School and its administrative infrastructure
- Recruitment, retention and work of the UT Austin Dell Medical School faculty, residents, medical students, researchers, administrators, staff and other clinicians
- Other related activities and functions as described



# ENSURING IMPACT & ACCOUNTABILITY

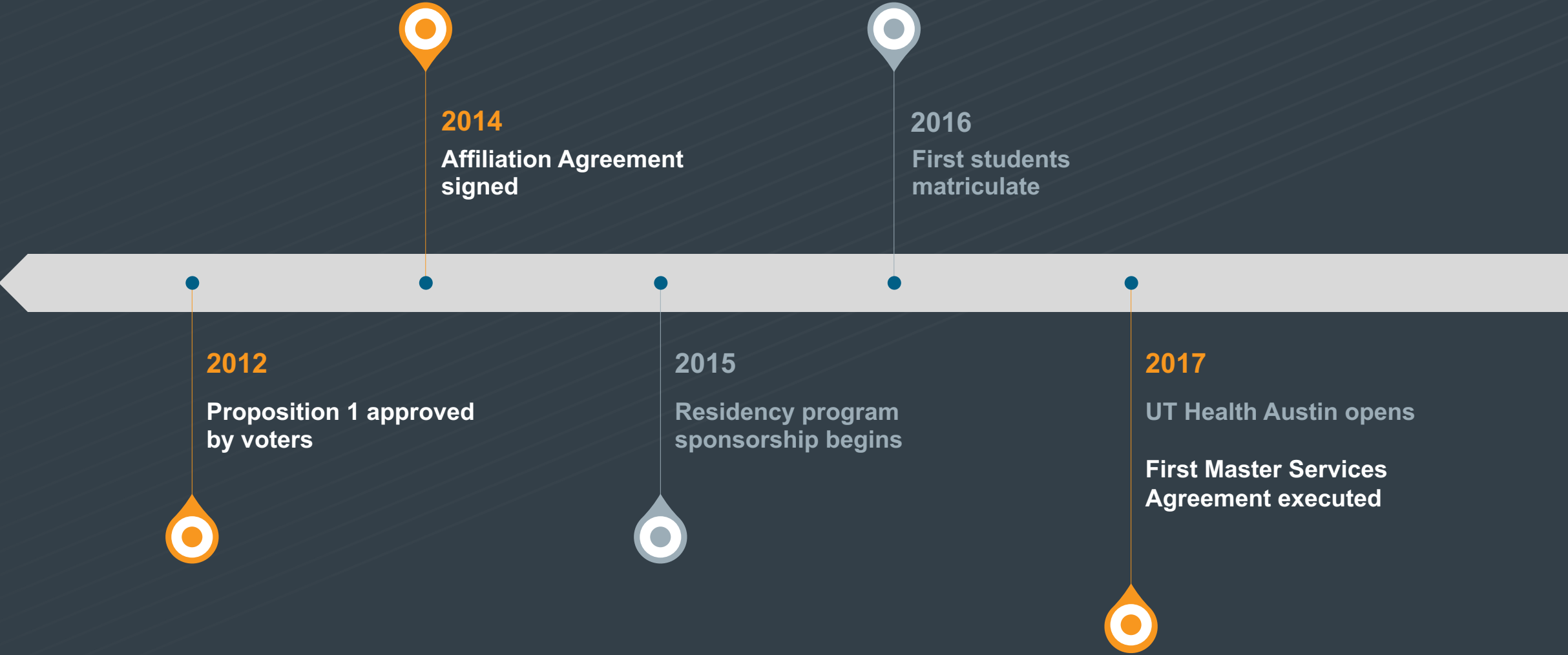
In addition to routine reporting, Dell Med and UT Health Austin **provide additional operational and clinical quality reporting on services provided** pursuant to the Master Services Agreement.

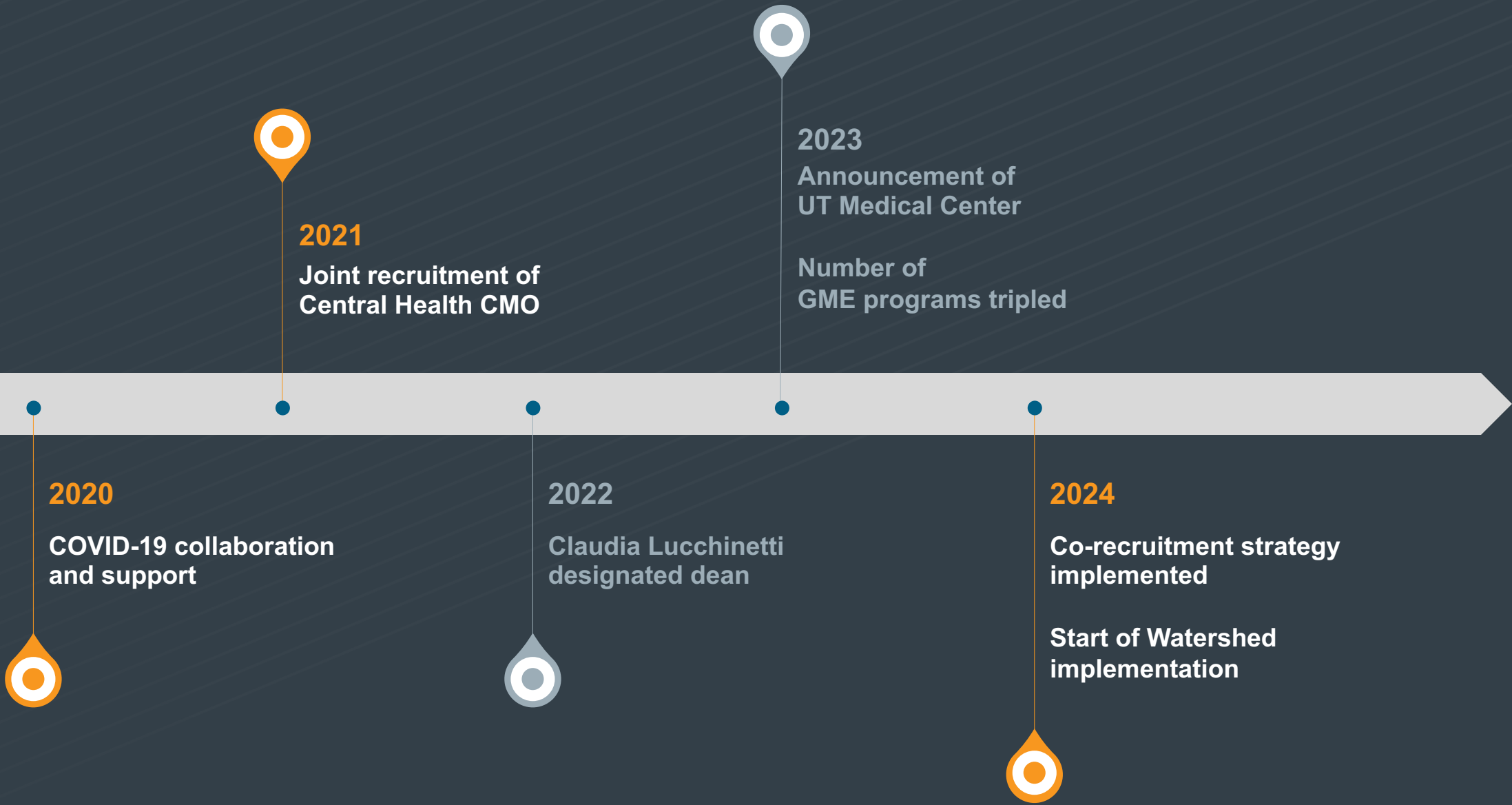
Examples:

- Patient/service volumes
- Patient demographic summaries
- Standard utilization data for services provided
- Average times between referrals and appointments
- Appointment and procedure no-show rates
- Hospital transfers as a percentage of total ambulatory surgery center-based surgical cases attempted
- Surgical site infection rates
- Patient satisfaction/net promoter scores
- Surgical cases with unexpected findings at the time of surgery
- Condition-specific patient-reported outcomes measures









**2020**

COVID-19 collaboration and support

**2021**

Joint recruitment of Central Health CMO

**2022**

Claudia Lucchinetti designated dean

**2023**

Announcement of UT Medical Center

Number of GME programs tripled

**2024**

Co-recruitment strategy implemented

Start of Watershed implementation



# OUR FOUNDATION: A DECADE OF SUCCESS



## DELL MED ACCOMPLISHMENTS:

- » RECRUITED 445 NEW DOCTORS TO AUSTIN
- » ADDED 86 FACULTY RESEARCHERS WITH \$132M+ IN SPONSORED PROJECTS
- » GRADUATED 230+ MEDICAL STUDENTS
- » NOW TRAINING 465 RESIDENTS & FELLOWS, PROVIDING 900K HOURS OF CARE





# LOCAL CARE, NATIONAL INFLUENCE



**PRESIDENT,  
AMERICAN ACADEMY OF OPHTHALMOLOGY**  
JANE EDMOND, M.D.



**IMMEDIATE PAST PRESIDENT,  
AMERICAN ACADEMY OF ORTHOPAEDIC SURGEONS**  
KEVIN BOZIC, M.D.



**PRESIDENT,  
AMERICAN BOARD OF OBSTETRICS & GYNECOLOGY**  
GEORGE MACONES, M.D.



**IMMEDIATE PAST PRESIDENT,  
ANXIETY & DEPRESSION ASSOCIATION OF AMERICA**  
CHARLES NEMEROFF, M.D.



**FELLOW, AMERICAN INSTITUTE FOR  
MEDICAL & BIOLOGICAL ENGINEERING**  
Z. LEAH HARRIS, M.D.



**2024 PEW BIOMEDICAL SCHOLAR**  
ARBEL HARPAK, PH.D.



**WHITE HOUSE FELLOW, 2023-2024**  
MICHAEL K. HOLE, M.D., MBA

# ATTRACTING TOP DOCTORS TO AUSTIN

Dell Med is directly or indirectly connected to attracting **445 new doctors**— representing **59% of our faculty** — to Austin since 2014.



**445**  
PHYSICIANS  
RELOCATED  
TO AUSTIN



**AUSTIN'S 1<sup>ST</sup> PEDIATRIC STEM CELL TRANSPLANTS**  
AMIR MIAN, M.D., MBA



**ADVANCED MATERNAL-FETAL MEDICINE**  
ALISON CAHILL, M.D.



**MORE CARE FOR ABDOMINAL TRANSPLANT PATIENTS**  
NICOLE TURGEON, M.D.



**WORLD-CLASS ADULT CARDIOVASCULAR CARE**  
GEORGE ARNAOUTAKIS, M.D.

\*Total regular faculty employed by partners: 405  
\*\*Total regular faculty employed by Dell Med: 352





# THE UNIVERSITY OF TEXAS MEDICAL CENTER

In August 2023, the University of Texas System announced the creation of The University of Texas Medical Center.

By 2030, it will include two new hospitals — a UT specialty care hospital and an MD Anderson Cancer Center.

## » TOP TALENT

World-class doctors, researchers, educators and administrators

## » STRONG MOMENTUM

Amid a rapid convergence of expertise, technology, vision and purpose

## » AN AMBITIOUS VISION

UT and its partners are building on unique strengths to advance a bold health care strategy.

## » THE VIBRANT TEXAS CAPITAL

A future-focused academic medical center in one of the country's largest cities will attract elite partnerships, investment and philanthropy.





# Patients Seeking Complex Health Care Elsewhere (Cancer, Cardiovascular, Musculoskeletal, Neurosciences)



**DALLAS**



**AUSTIN**

*Note: Kaufman County outmigration is excluded from the analysis.*



# PATIENTS EXPERIENCING FRAGMENTED CARE IN AUSTIN



Primary / Specialty Care



Hospitals



Pharmacy



Imaging



Laboratory

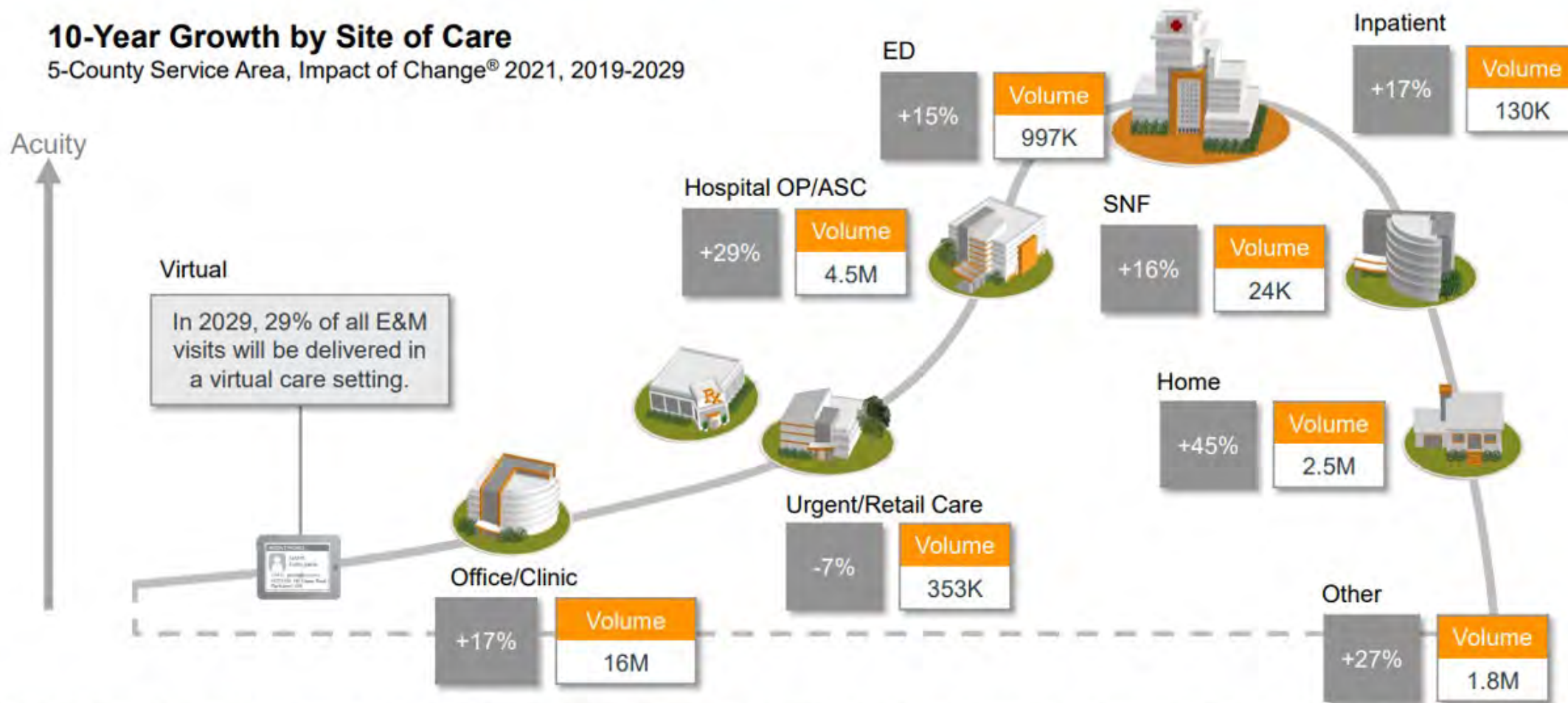


Cancer Care

# Austin Service Area Expects 10-Year Growth at Nearly All Sites of Care, Outpacing National Growth Rates

## 10-Year Growth by Site of Care

5-County Service Area, Impact of Change® 2021, 2019-2029



Note: Analysis Excludes Ages 00-17. Sources: [Inpatient Forecast] Impact of Change®, 2022; HCUP National Inpatient Sample (NIS), Healthcare Cost and Utilization Project (HCUP) 2019, Agency for Healthcare Research and Quality, Rockville, MD; Claritas Pop-Facts®, 2022; Sg2 Analytics, 2022; Impact of Change®, Claritas Pop-Facts® Inpatient - 2021, Texas Hospital Inpatient Discharge Public Use Data File, [Q1 2018 - Q2 2021], Texas Department of State Health Services, Austin, Texas; [Outpatient Forecast] of Change®, Claritas Pop-Facts® Outpatient - 2021, Sg2 Analytics Version 2021; Proprietary Sg2 All-Payer Claims Data Set, 2018; The following 2018 CMS Limited Data Sets (LDS): Carrier, Denominator, Home Health Agency, Hospice, Outpatient, Skilled Nursing Facility; Claritas Health Insurance Estimates Derived for Sg2, 2021, Sg2 Analytics, 2022.

# PATHWAY TO 2030

An expansion of our ambulatory clinical practice that is part of the development of UT Medical Center will include **recruitment of physicians specializing in cardiology, surgery and primary care** — all areas of need noted in **Central Health’s Safety-Net Community Health Needs Assessment Report**.

**5-YEAR PLAN:**

**RECRUIT 200 WORLD-CLASS PHYSICIANS TO AUSTIN**







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# HEALTH STARTS HERE

STRATEGIC PLAN FOR  
THE UNIVERSITY OF TEXAS MEDICAL CENTER,  
ANCHORED BY DELL MEDICAL SCHOOL

2024 – 2030



# VISION: DEFINING THE FUTURE OF HEALTH

The University of Texas Medical Center, anchored by Dell Med, is **defining the future of health.**

As a world-class academic medical center **working together with our community**, powered by cutting-edge technology and digital capabilities, we:

- Set the standard for excellence in integrated, multidisciplinary patient care,
- Pioneer research with meaningful impact,
- Lead innovation in medical education and
- Catalyze life sciences entrepreneurship.

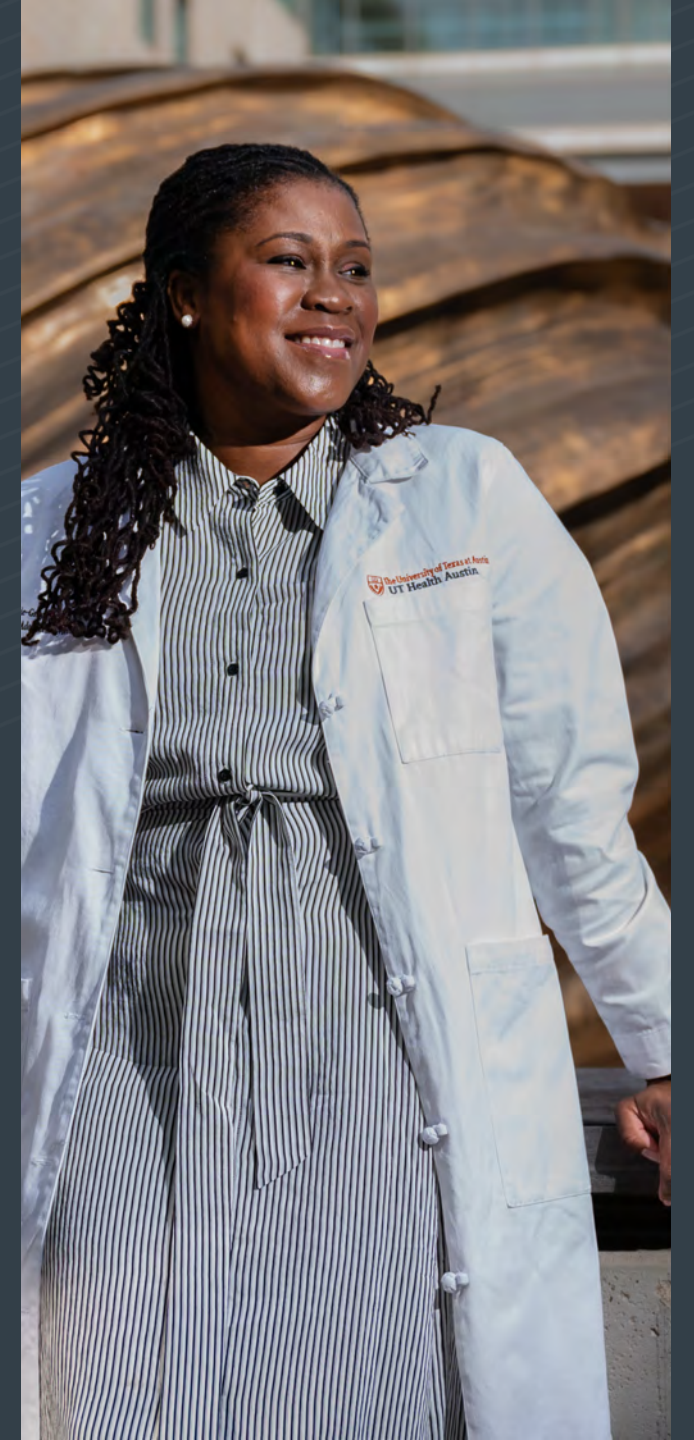




# MISSION

## TO REVOLUTIONIZE HOW PEOPLE GET & STAY HEALTHY:

- Building a sustainable academic health system that delivers person-centered, integrated care across the continuum.
- Embracing novel, collaborative solutions to ensure that everyone has a fair and just opportunity to be as healthy as possible.
- Empowering patients, families and communities to be active participants in the health care process through information, access, engagement and agency.
- Cultivating transformative research, entrepreneurship and innovation that leads to real-world impact.
- Equipping faculty, staff and learners with the knowledge and skills necessary to lead the next generation of health care.
- Leading the advancement and use of cutting-edge technologies, data and digital capabilities that serve the needs of patients, physicians, health care professionals, faculty, staff, learners and our community.





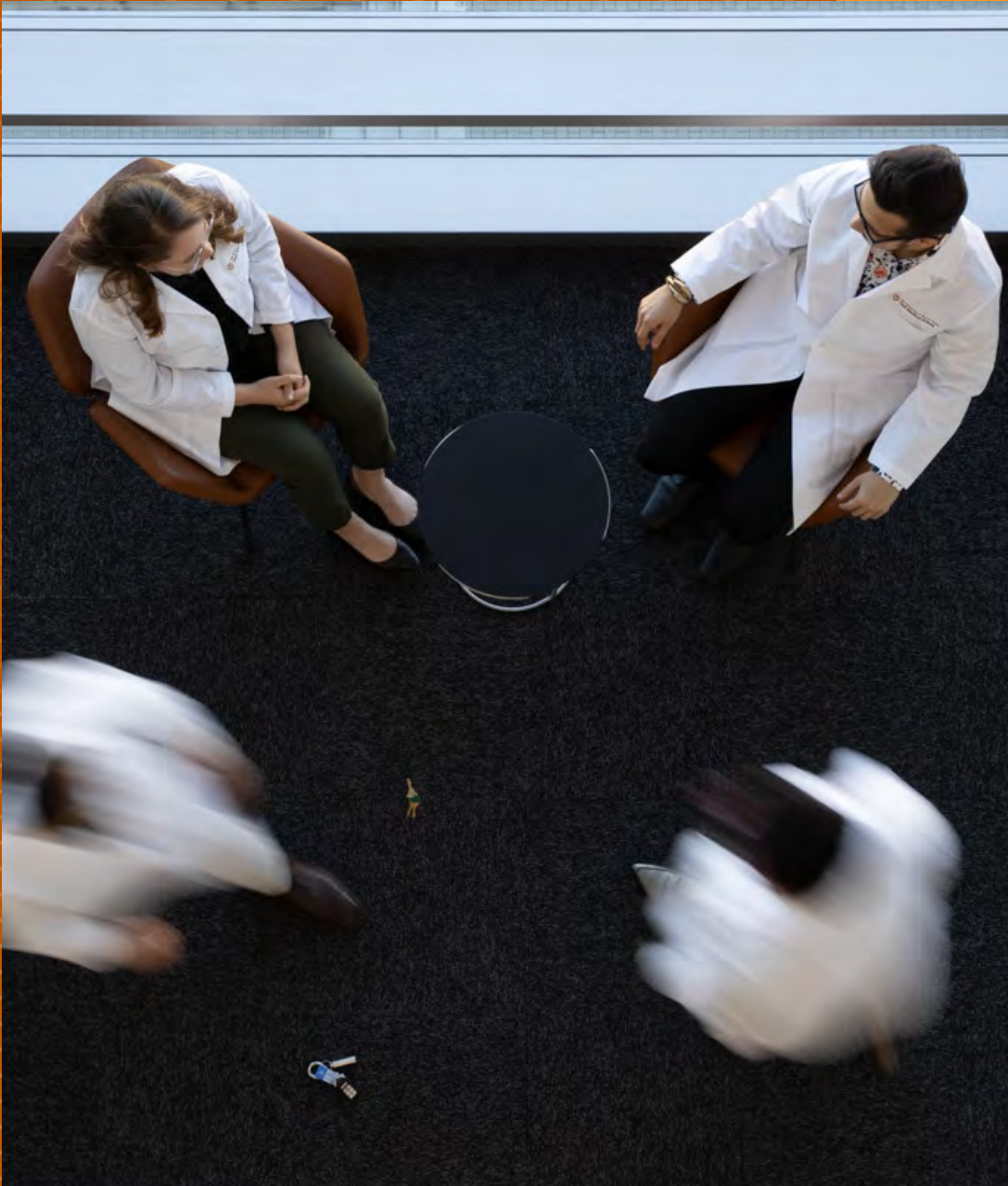
# STRATEGIC OBJECTIVES

## ADVANCE THE DELIVERY OF EXCEPTIONAL CARE

- Expand access to high-quality, person-centered, integrated care for all.
- Maximize the use of data and technologies that drive optimal experience and outcomes.
- Build the hospital of the future to provide complex comprehensive care extending beyond its walls and designed to accommodate radical advancements.
- Champion models of care and digital transformations that reduce health care costs while enhancing quality, experience and value.

## EMPOWER OPPORTUNITIES FOR HEALTH

- Pursue authentic, bidirectional engagement that supports community-driven solutions with impact.
- Enable patients to be active partners in their health and the health of their community.
- Invest in partners and programs that align with our mission to advance equitable access to care.
- Design data and digital solutions that prioritize personalized treatments and experiences.



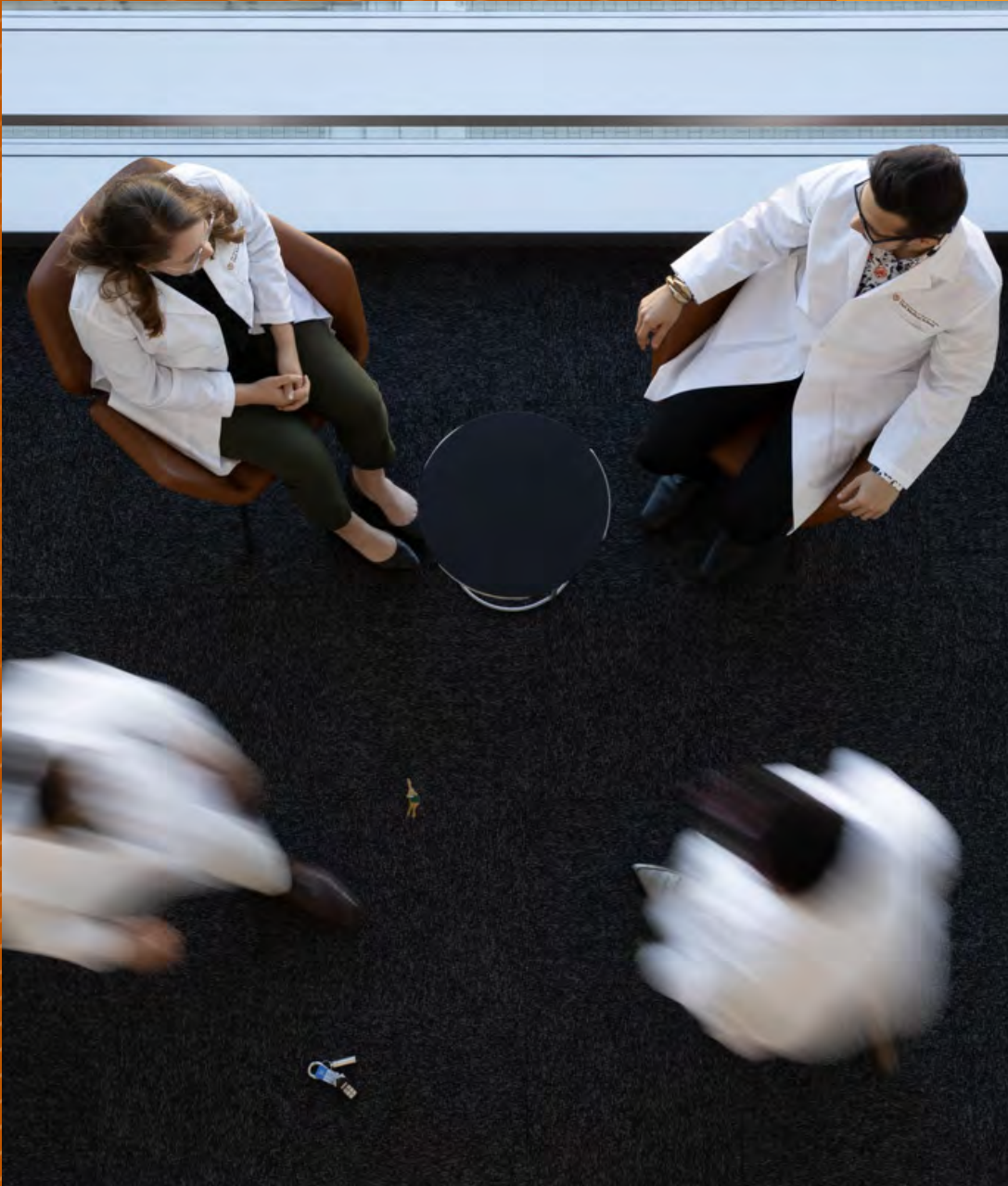
# STRATEGIC OBJECTIVES

## TRAIN PHYSICIANS & HEALTH CARE PROFESSIONALS TO LEAD THE FUTURE OF HEALTH

- Attract and develop outstanding students, trainees, faculty and staff who demonstrate curiosity, creativity and inquiry.
- Pioneer innovative, competency-based approaches to medical education.
- Advance collaborative, team-based health care through interprofessional education.
- Equip the workforce with the skills and knowledge to effectively use emerging digital tools, technologies and advanced analytics.

## DRIVE DISCOVERY ACROSS DISCIPLINES

- Accelerate the discovery, delivery and diffusion of the next generation of preventive care, diagnoses, treatments and cures.
- Cultivate transdisciplinary collaboration that enables the convergence of talent and knowledge to propel discoveries that improve health.
- Facilitate conversion of research into practice by improving the efficiency and effectiveness of clinical translation.
- Leverage the University's strengths to amplify research, influence and impact.





# STRATEGIC OBJECTIVES

## ACCELERATE TRANSFORMATIVE INNOVATION & ENTREPRENEURSHIP

- Catalyze life sciences entrepreneurship that translates scientific breakthroughs into viable health solutions that address unmet medical needs.
- Cultivate innovation through novel technology, data, artificial intelligence, and digital capabilities that have a meaningful impact on improving health.
- Facilitate bidirectional interactions between strategic academic and industry collaborators and Dell Med researchers that guide innovations into product development.
- Foster an ecosystem that establishes Austin as the thriving hub for life sciences innovation.

### VALUES:

» EXCELLENCE

» INNOVATION

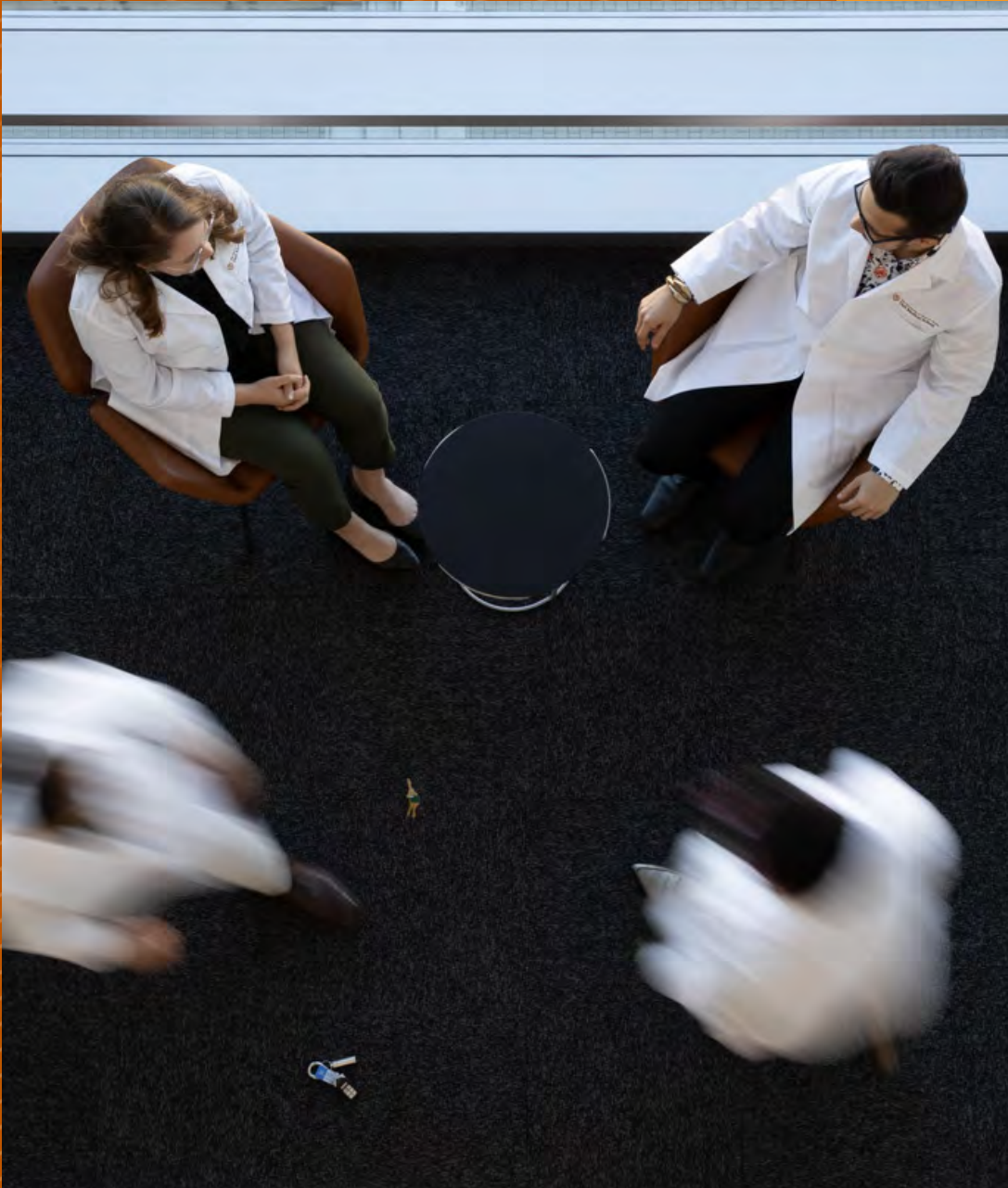
» IMPACT

» COLLABORATION

» COMPASSION

» HUMILITY

» STEWARDSHIP







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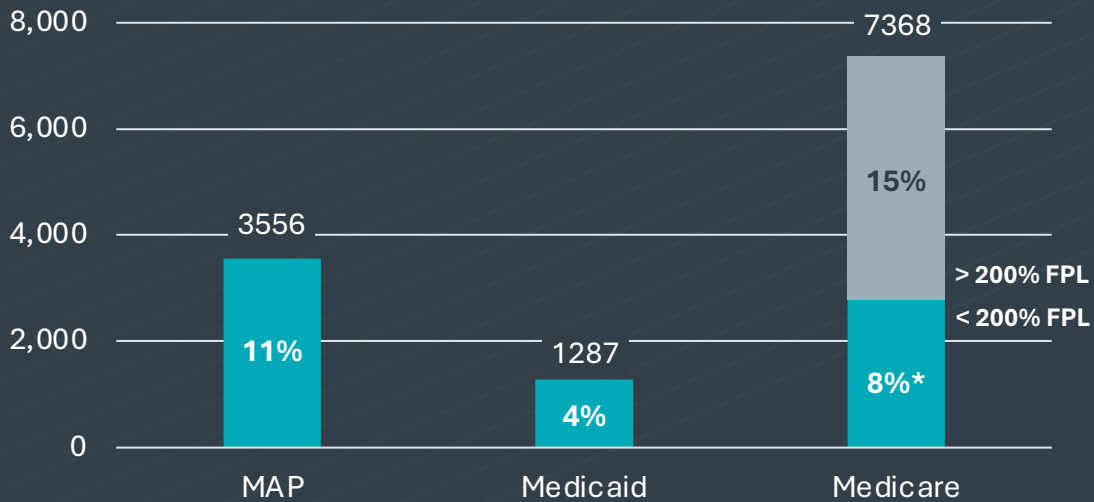
# CARING FOR OUR COMMUNITY

HIGH-QUALITY, PERSON-CENTERED, INTEGRATED  
CARE FOR ALL



# UT HEALTH AUSTIN: THE CLINICAL PRACTICE OF DELL MED

In the last year, **12,211 unique patients** at UT Health Austin used MAP, Medicaid or Medicare — overall, about **38%** of all unique patients. **Nearly 1 in 4 are part of the safety-net population.**



June 2023 to June 2024

\*Estimate based on state average of Medicare enrollees <200% FPL

## IN THE LAST YEAR:



**32,151**  
UNIQUE PATIENTS



**90,614**  
PATIENT VISITS

## SINCE LAUNCH IN 2017:



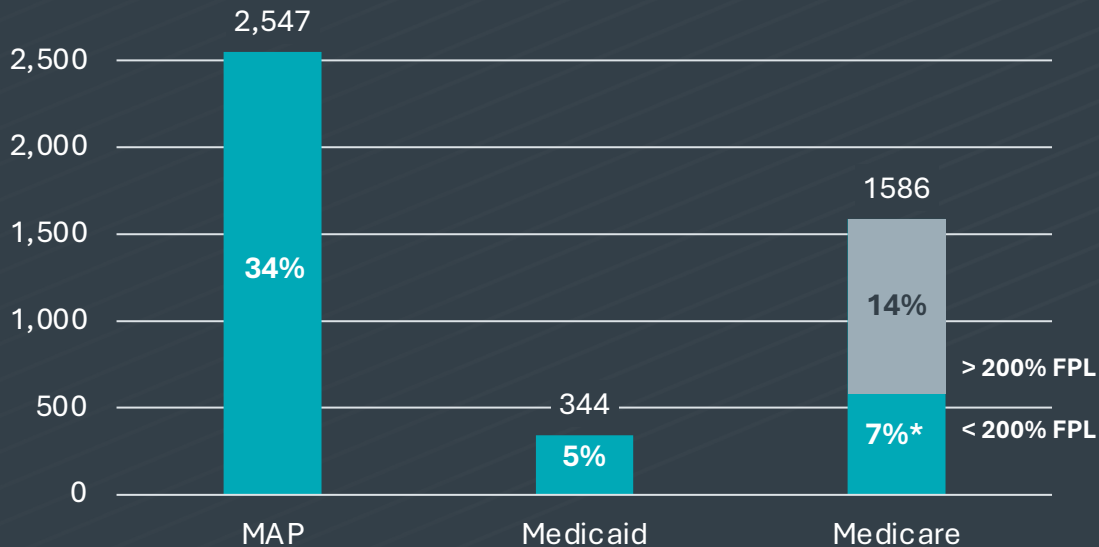
**90,695**  
UNIQUE PATIENTS



**412,549**  
PATIENT VISITS

# PARTNERS IN CARE: MUSCULOSKELETAL INSTITUTE

In the last year, **4,477 unique patients** at the Musculoskeletal Institute at UT Health Austin used MAP, Medicaid or Medicare — overall, about **59%** of all unique patients.



June 2023 to June 2024

\*Estimate based on state average of Medicare enrollees <200% FPL

## IN THE LAST YEAR:



**7,581**

**UNIQUE PATIENTS**



**15,346**

**PATIENT VISITS**

## SINCE LAUNCH IN 2017:



**26,616**

**UNIQUE PATIENTS**



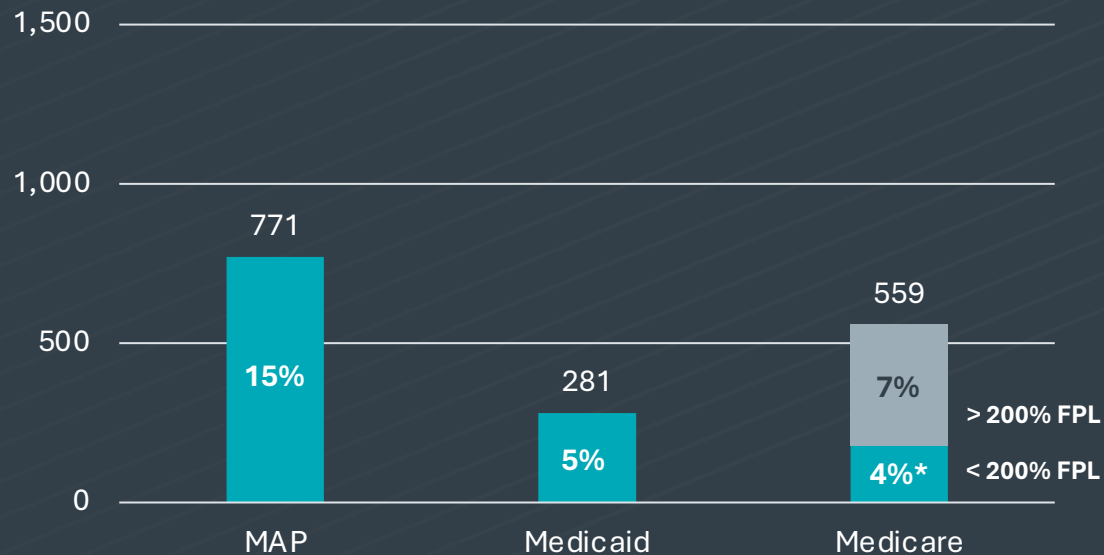
**77,716**

**PATIENT VISITS**



# PARTNERS IN CARE: WOMEN'S HEALTH INSTITUTE

In the last year, **1,611 unique patients** at the Women's Health Institute at UT Health Austin used MAP, Medicaid or Medicare — overall, about **31%** of all unique patients.



June 2023 to June 2024

\*Estimate based on state average of Medicare enrollees <200% FPL

## IN THE LAST YEAR:

 **5,199**  
UNIQUE PATIENTS

 **11,436**  
PATIENT VISITS

## SINCE LAUNCH IN 2017:

 **16,767**  
UNIQUE PATIENTS

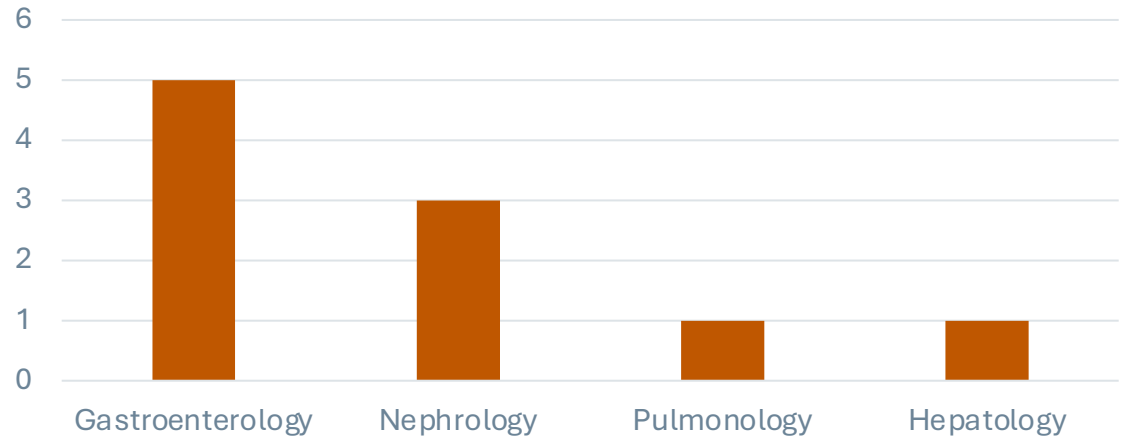
 **58,942**  
PATIENT VISITS



# CARING FOR OUR COMMUNITY: CO-RECRUITING

Dell Med and Central Health are **collaborative partners** in increasing access to specialty care and share a commitment to **co-recruiting health professionals** that includes joint development of job descriptions, hiring, and cost sharing.

## CO-RECRUITED:



## PENDING:

- » SKILLED NURSING
- » NEUROLOGY

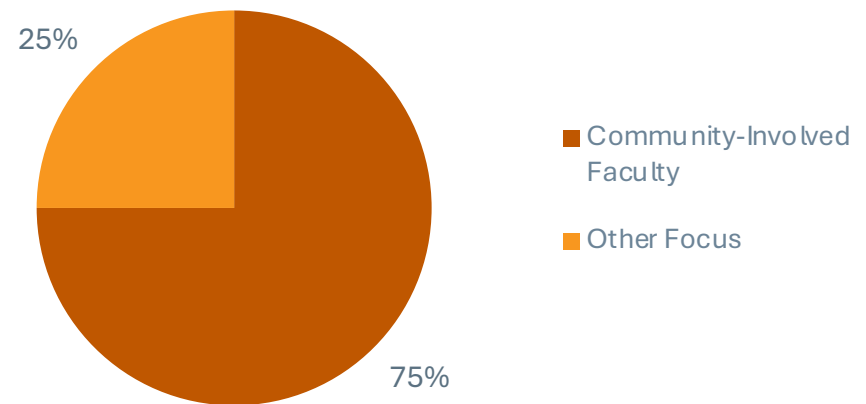


# CARING FOR OUR COMMUNITY: FACULTY PHYSICIANS

Of 352 faculty members employed by Dell Med, **264\*** — **75%** — work full or part time in the community with a range of clinical partners.



This year, they will provide **435,000+ hours of care\*\***.



*\*FY25 projection*

*\*\*Does not include care at UT Health Austin*

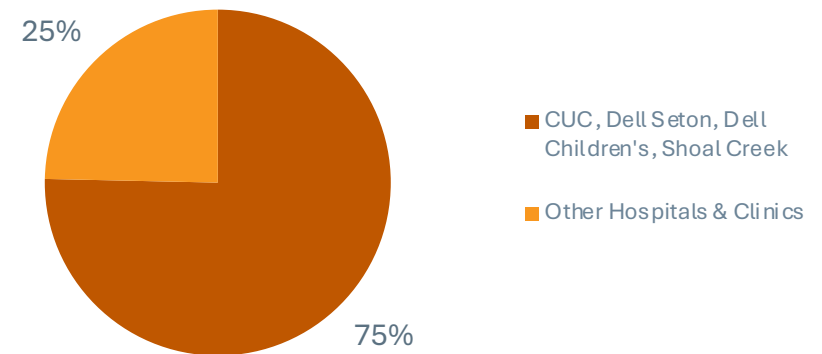




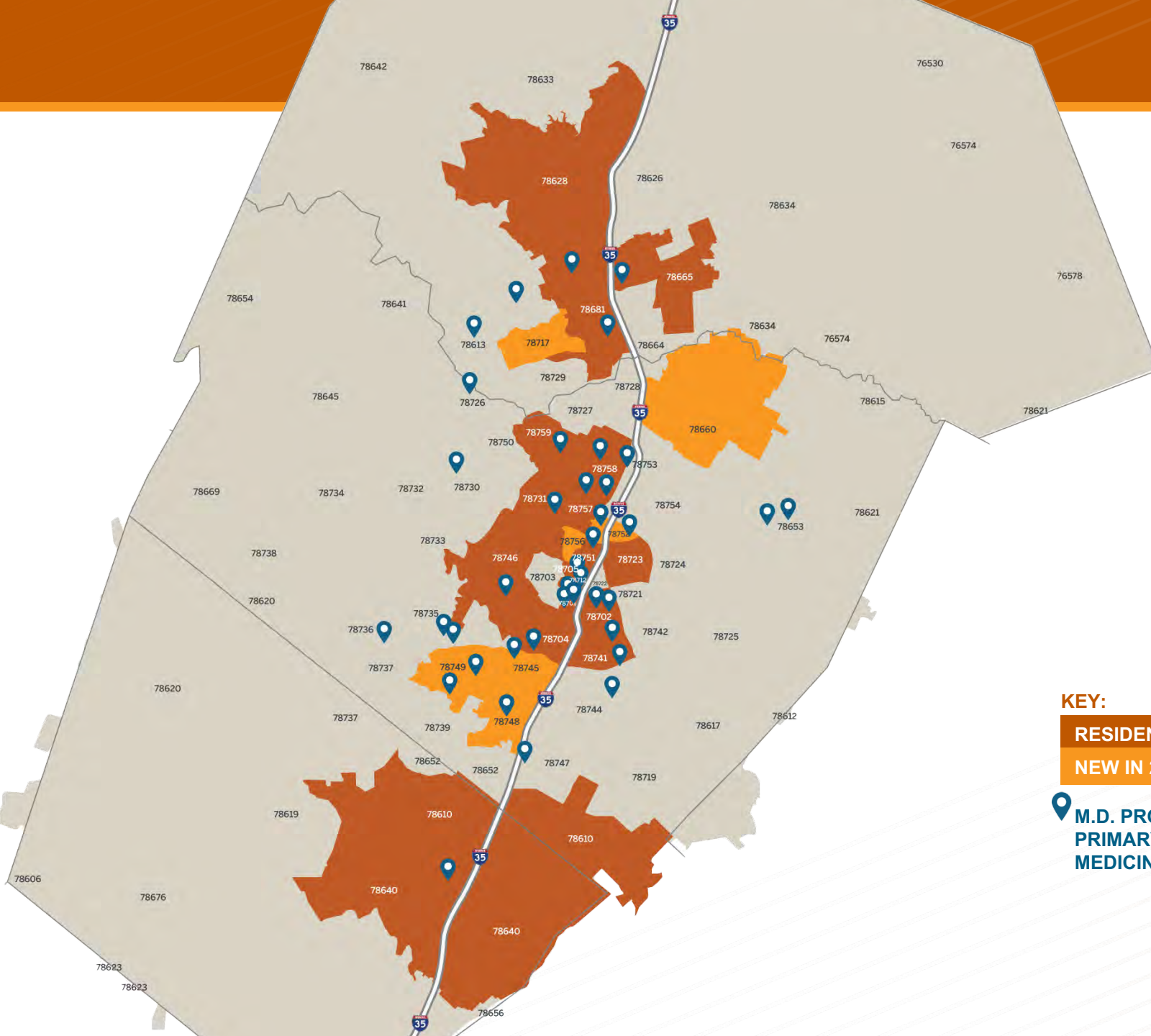
# CARING FOR OUR COMMUNITY: TRAINEES

Our **465 residents and fellows** also play a critical role in providing care locally — more than **898,000 hours** at **90-plus clinics and hospitals**.

About **677,000 hours** of trainee-provided care — **75%** — are at CommUnityCare Health Centers, Dell Seton Medical Center at The University of Texas, Dell Children's Medical Center or Ascension Seton Shoal Creek.



# WHERE OUR STUDENTS & TRAINEES PRACTICE



**KEY:**

**RESIDENTS & FELLOWS PROVIDING CARE**

**NEW IN 2024**



**M.D. PROGRAM CLERKSHIP SITE –  
PRIMARY CARE, FAMILY & COMMUNITY  
MEDICINE**



# CARING FOR OUR COMMUNITY: STUDENTS

Dell Med students spend **44 weeks** on **six core clerkships**, rotating primarily at Ascension Seton Medical Center Austin, Dell Seton Medical Center at The University of Texas, and Dell Children's Medical Center.

In addition, **students operate the C.D. Doyle Clinic**, a free clinic in east Austin that provides care for un- and underinsured patients, particularly people experiencing homelessness.

**SINCE 2017, DELL MED STUDENTS HAVE:**



**MET WITH 25K+  
UNIQUE PATIENTS**



**CONDUCTED 29K+  
PATIENT VISITS**



**SPENT 7K+ HOURS  
WITH PATIENTS**



## **U.S. PUBLIC HEALTH SERVICE RECOGNITION**

Of Dell Med's five classes who have completed the M.D. program, graduates in three classes have been **recognized with the Excellence in Public Health Award for their unique efforts to advance public health and well-being.**





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# RESEARCH & INNOVATION

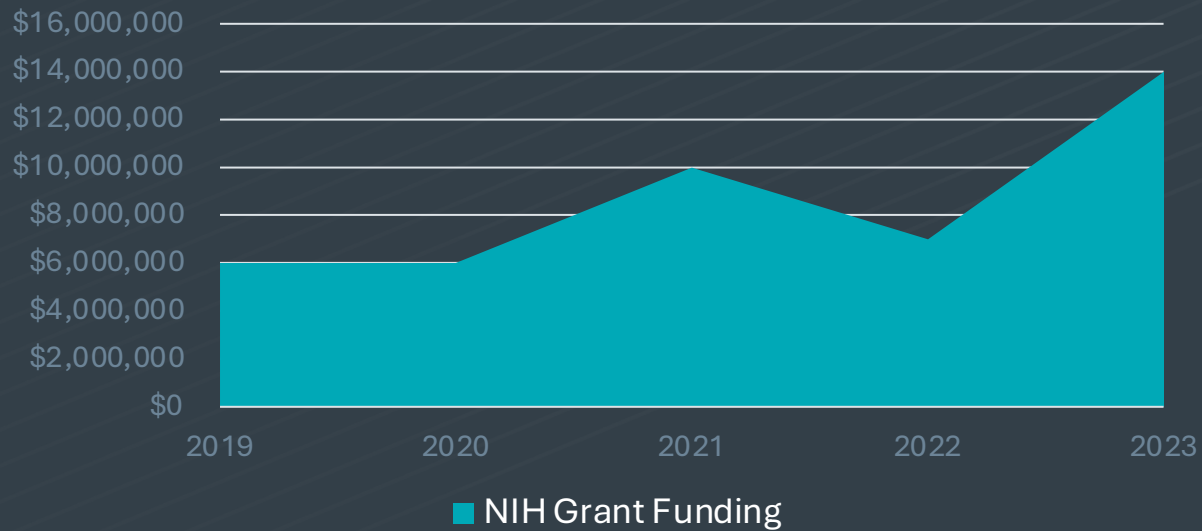
DRIVING DISCOVERY ACROSS DISCIPLINES



# OVERVIEW: RESEARCH AT DELL MED

**Blue Ridge Institute for Medical Research Rankings:**  
Dell Med ranked 136 out of 141 medical schools in 2018, improving to 107 in 2023.

**No other school had a greater increase in rank during this period.**



**86 FUNDED FACULTY RESEARCHERS\***



**241 ACTIVE FUNDED PROJECTS\***



**\$31M+ SPONSORED PROJECT EXPENDITURES, 2023**



**\$132M+ SPONSORED PROJECT EXPENDITURES TO DATE**

*\*Totals accurate to 2023; does not include all-time activity*

# RESEARCH & INNOVATION WITH IMPACT

## » THE AMPLIFY CENTER: MENTAL HEALTH CARE FOR YOUNG ADULTS

### OUTCOMES:



**72% EXPERIENCED LESS MENTAL HEALTH-RELATED DISTRESS\***

*\*From intake to 60 days enrolled*



**85% WITH SUICIDAL THOUGHTS REPORTED REDUCTION\***



**52% IMPROVED IN WORK, SCHOOL & DAILY FUNCTIONING**

## » NATIONAL PEDIATRIC READINESS PROJECT

## » UNCOVERING & ADDRESSING INEQUITIES IN KIDNEY TRANSPLANT CARE







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**JOEL ADLER,  
M.D., MPH**

Assistant Professor,  
Department of Surgery &  
Perioperative Care



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# TRAINING THE WORKFORCE OF THE FUTURE

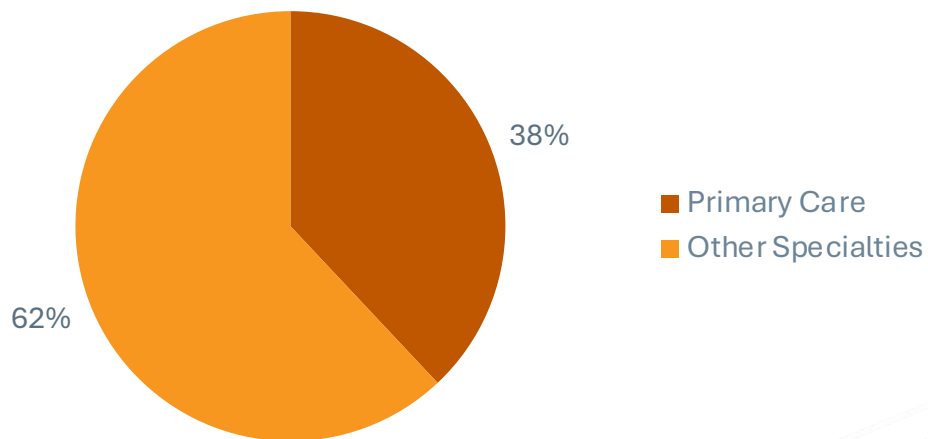
PREPARING PHYSICIANS & OTHER HEALTH CARE  
PROFESSIONALS



# UNDERGRADUATE MEDICAL EDUCATION: THE M.D. PROGRAM

Dell Med has now graduated five classes from its M.D. program — more than 230 new doctors.

In the most recent class, 18 graduates — about 1 in 3 — entered a primary care specialty, continuing a trend toward family medicine, internal medicine, obstetrics and gynecology, and pediatrics for Dell Med alums.



## THE GAP IN PRIMARY CARE

An estimated **83 million people** nationwide live in an area without sufficient access to primary care physicians.

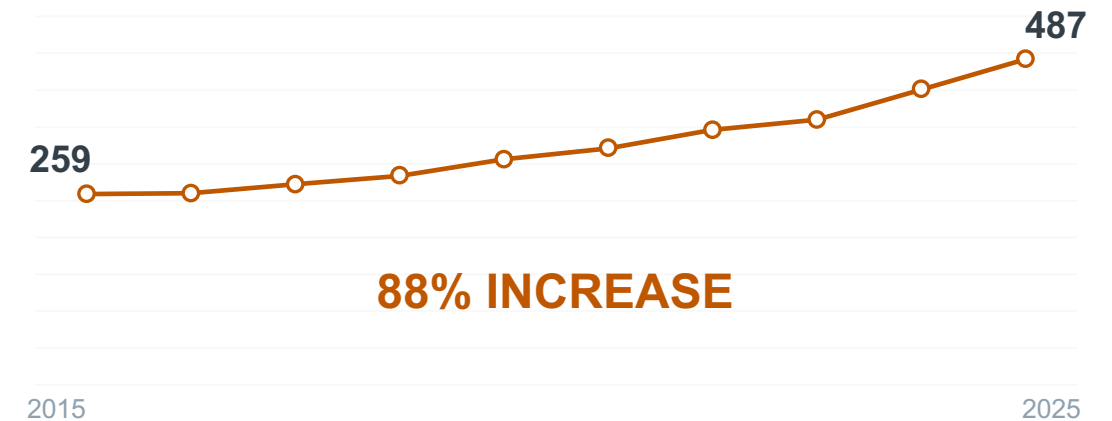
In Travis County, there was a net deficit of almost **60 primary care physicians in 2021**, a Central Health study showed.





# GRADUATE MEDICAL EDUCATION: TRAINING RESIDENTS & FELLOWS

Graduate medical education in Central Texas is expanding: In collaboration with Ascension Seton, Dell Med has **more than tripled** its number of residency and fellowship programs — **to 47** — since 2015.

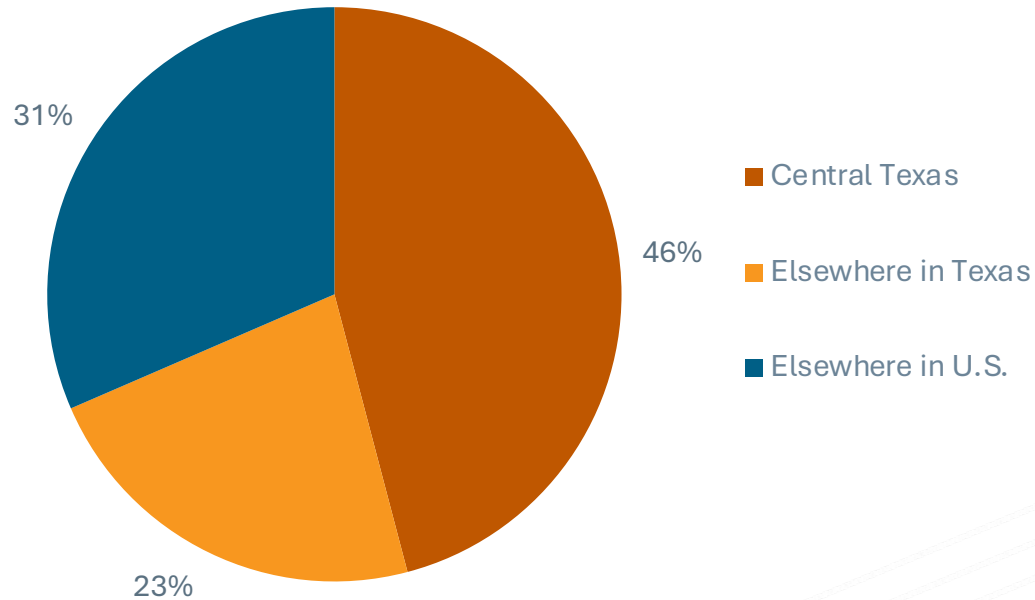


The total of residents and fellows will be 487 — **an 88% increase** — in academic year 2025.

# MORE DOCTORS FOR CENTRAL TEXAS

Of the 578 graduates of Dell Med residency and fellowship programs who have immediately entered practice since 2015, **nearly half stayed in Central Texas.**

More than two-thirds stayed in state.



Likewise, nearly half of the 230-plus doctors who have graduated from Dell Med's M.D. program since 2020 have stayed in Texas for residency. About 20% stay right here in Austin.

## TRAIN IN TEXAS, STAY IN TEXAS

Association of American Medical Colleges data shows that, on average, **54% of doctors who complete residency in a state will go on to practice there.**

In Texas, that average rises to 66%.



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# **BROOKE WAGEN, M.D.**

Assistant Professor,  
Department of Medical Education





# CONTINUING MEDICAL EDUCATION

Continuing medical education — open to all local practitioners — encourages the academic and professional development of physicians and other health care professionals, furthers scientific discovery and advancement, and promotes innovation, improvement and health equity.

In 2023, Dell Med hosted **130+ CME events**.

## SAMPLE TOPICS:

- » **INFECTIOUS DISEASE**
- » **HEALTH EQUITY**
- » **VALUE-BASED CARE**



# PATHWAY PROGRAMS

Pathway programs prepare students for the health professions workforce or graduate education through direct experiences.

- » HEALTH CAREER COLLABORATIVE
- » HEALTH SCIENCES SUMMER CAMPS
- » HEALTH SCIENCES YEARLONG ACADEMY
- » LIVESTRONG AT SCHOOL

## PATHWAY PROGRAMS BY THE NUMBERS:

 **6 UNIQUE PROGRAMS FOR MIDDLE & HIGH SCHOOLERS**

 **500+ STUDENTS SERVED EACH YEAR**

 **4,500+ STUDENTS SERVED TO DATE**





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# ADVANCING TECHNOLOGY & DATA

FROM MEDICAL SCHOOL TO MEDICAL CENTER





# A TWO-PART DATA STRATEGY

## CARE PROVISION

### SOLUTION

**EHR+**  
CREATES DATA

**DATA  
EXCHANGES**

## INNOVATION + DEVELOPMENT

**HEALTH DATA PLATFORM**  
RECEIVES DATA FROM SOURCES

### DATA CHARACTERISTICS

- PATIENT-SPECIFIC
- IDENTIFIABLE
- REAL-TIME
- HIGHLY ACCURATE



- LARGE, STANDARDS-BASED
- DE-IDENTIFIED FOR STUDIES
- DATA DIVERSITY
- NEAR REAL-TIME DATA

### EXAMPLE USES

- CARE COORDINATION
- PATIENT ENGAGEMENT
- PRACTICE MANAGEMENT
- REFERRAL MANAGEMENT
- QUALITY IMPROVEMENT
- REGISTRIES/POST-TREATMENT FOLLOWING
- CLINICAL ADOPTION OF INNOVATIONS (E.G., AI)

- RESEARCH STUDIES
- AI DEVELOPMENT/VALIDATION
- ML TEACHING
- QUALITY IMPROVEMENT
- NOVEL APPLICATION DEVELOPMENT
- PRECOMMERCIALIZATION SOLUTIONS
- INTERINSTITUTION COLLABORATIONS



# WATERSHED: COMMUNITY-WIDE DATA SHARING

The ability to access information from recent encounters with other providers — at the point of care — is a vital component of realizing the “System of Care” strategic imperative in Central Health’s Healthcare Equity Plan.

Watershed Health is a community-wide data sharing platform designed for just this purpose.

## WHAT IT MEANS:

- » REAL-TIME EXCHANGE OF INFORMATION BETWEEN DOCTORS
- » BETTER CARE COORDINATION
- » BETTER PATIENT OUTCOMES

Watershed is now being implemented across UT Health Austin, Central Health, CommUnityCare Health Centers and Sendero, with shared opportunity for leadership and advocacy to onboard other provider groups across Travis County.

**“Data platforms like Watershed are good medicine. Providers in any participating setting are aware of recent test results, diagnoses and medication changes, and as a result provide better care for their patients.”**

**MICHAEL J. RYAN**

Chief Health Care Technology, Digital & Data Strategist,  
The University of Texas at Austin

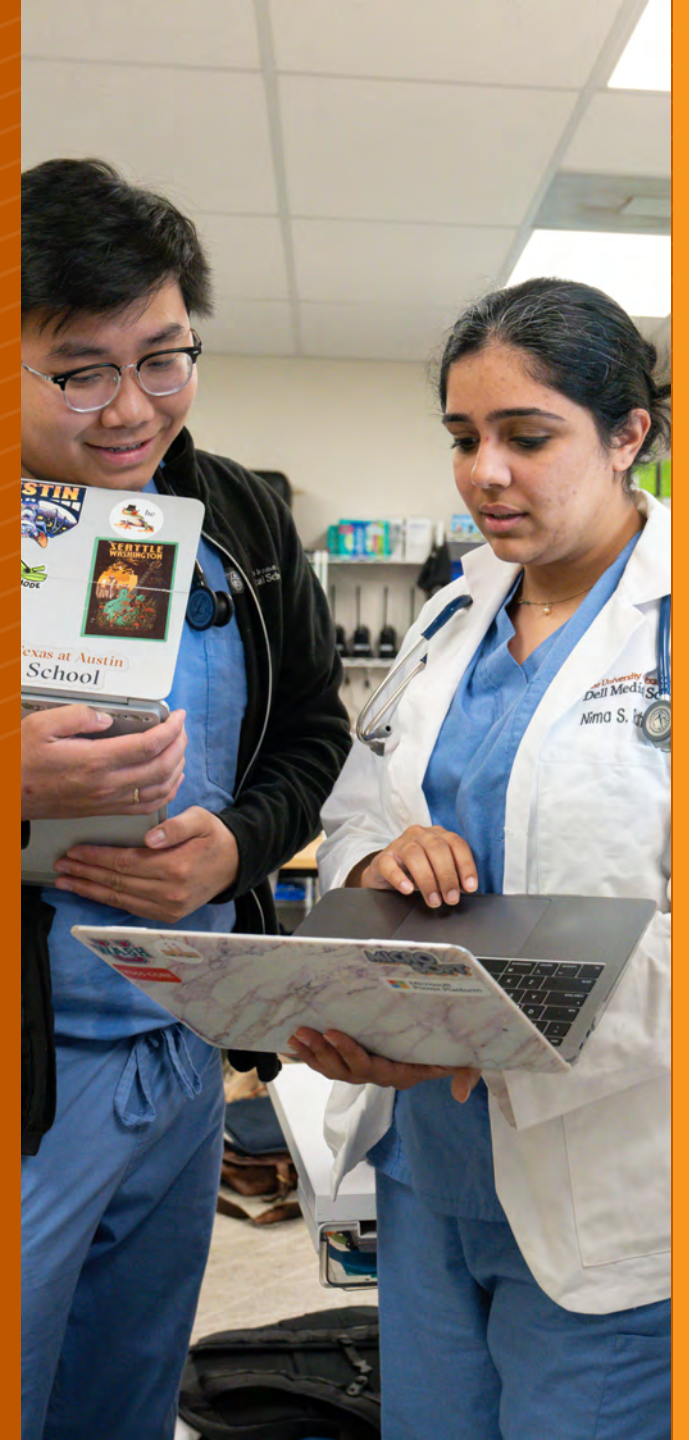




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# COMMUNITY INITIATIVES

SUPPORTING THE CARE CONTINUUM  
FOR PEOPLE WHO NEED IT MOST





# SUPPORTING THE CARE CONTINUUM: AUSTIN STATE HOSPITAL REDESIGN

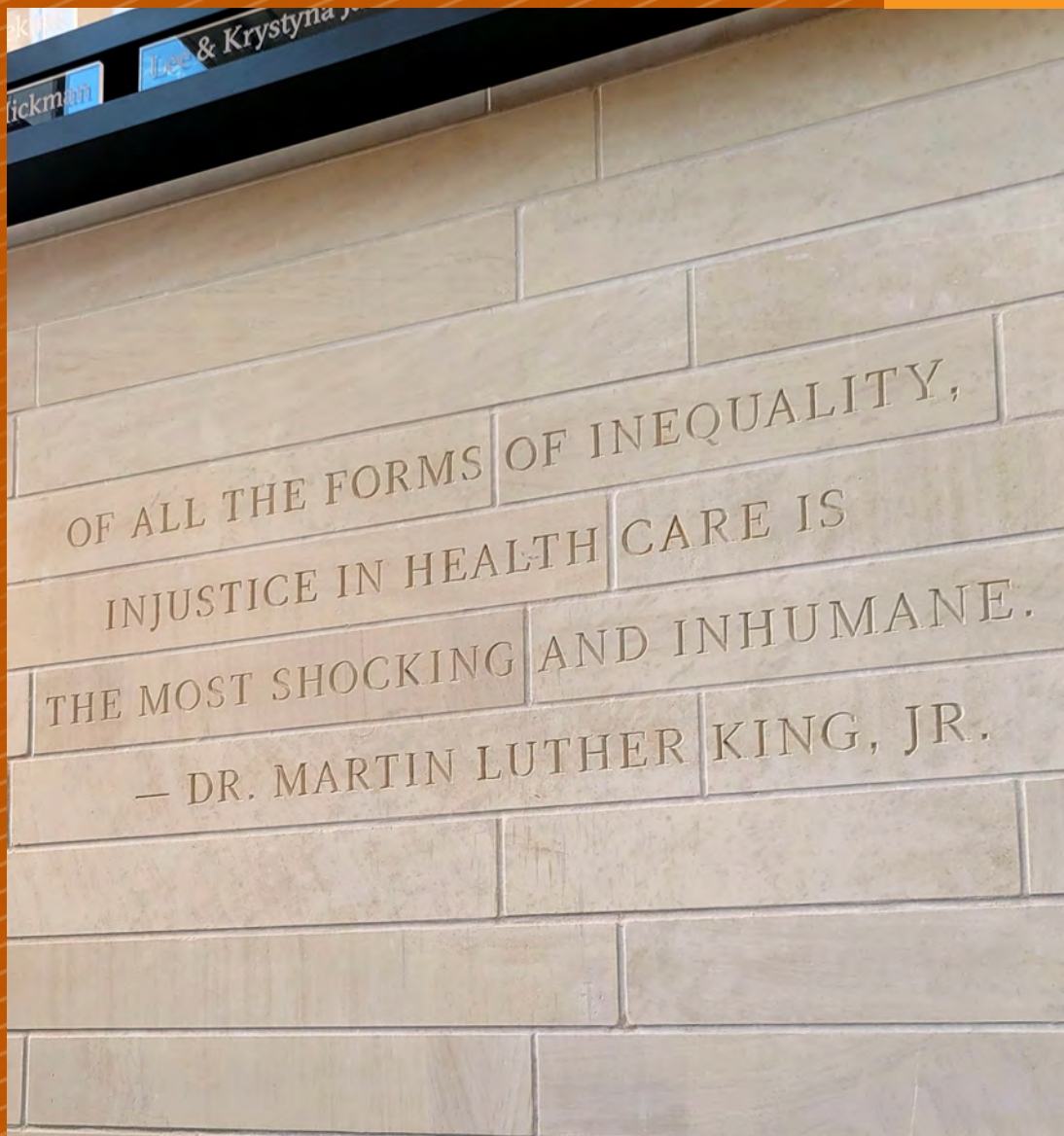
In 2018, the Texas Health and Human Services Commission contracted with Dell Med to lead a collaborative to redesign this facility that serves 26 counties for adults, 57 counties for adolescents, and 75 counties for children.

This became **an opportunity to reimagine not just a hospital, but the entire continuum of care for brain health**, with Dell Med convening a team and delivering a master plan for just that.

## NEXT STEPS:

- » **ONGOING EVALUATION OF COMMUNITY NEEDS**
- » **OPPORTUNITY FOR PARTNERSHIP IN CLINICAL SERVICES, OPERATIONS & CARE MODEL DESIGN**





# SUPPORTING THE CARE CONTINUUM: DIVERSION

Dell Med and Travis County are pursuing partnership opportunities to support a **three-phased development of the “diversion ecosystem”** to help prevent criminal justice involvement for people with mental illness and substance use disorders.

Last year, Dell Med published a final report outlining the findings of this effort that serves as foundation of broader work now in progress.

## OPPORTUNITIES:

- Conducting extensive program evaluation of recently funded Travis County diversion efforts
- Defining data use cases to inform the county on other opportunities to divert people from the justice system
- Informing the county on data use agreements needed to maximize diversion efforts in the county
- Providing expert consultation for the design of the operations of diversion facilities
- Developing a strategic plan on diversion efforts for the county



# SUPPORTING THE CARE CONTINUUM: MEDICAL RESPITE

Dell Med and Central Health share a commitment to **close the gap in care for some of Travis County's most vulnerable** — people experiencing homelessness who are too sick to be without shelter but who do not need to be hospitalized.

Together, we can catalyze access to care for these patients by:

## DEFINING THE WORK

Develop a shared understanding of effective patient engagement, informed by best practices from organizations such as the National Alliance to End Homelessness.

## BUILDING THE BENCH

Establish best practices for addressing health-related social needs, plus create educational opportunities and internships for students.

## DEVELOPING THE PLAN

Co-design an evidence-based evaluation plan with associated metrics that address clinical access, patient recruitment and retention, and clinical outcomes across demographic groups.







# SUPPORTING THE CARE CONTINUUM: PERMANENT SUPPORTIVE HOUSING HEALTH CARE COLLABORATIVE

Jointly designed by the Ending Community Homelessness Coalition and Dell Med, the Permanent Supportive Housing Health Care Collaborative is bringing **integrated primary and behavioral health support** to residents of more than 1,000 permanent supportive housing units in Austin.

These residents are people who were formerly experiencing homelessness.

## DELL MED'S ROLE:

- » PLANNING & DESIGN
- » EVALUATION

“We are working to create a **seamless, integrated and person-centered system of care** that will make it easier for the residents of these housing units to not just remain in their living spaces ... but to thrive in them.”

**TIM MERCER, M.D., MPH**

Associate Professor,  
Departments of Population Health & Internal Medicine

## COMMITMENTS BY HEALTH CARE PARTNERS

### CENTRAL HEALTH

Administrative & Operational Coordination  
Contract & Fiscal Management

### COMMUNITYCARE

Medical Service Delivery

### INTEGRAL CARE

Behavioral Health Service Delivery

### DELL MEDICAL SCHOOL

Planning & Evaluation

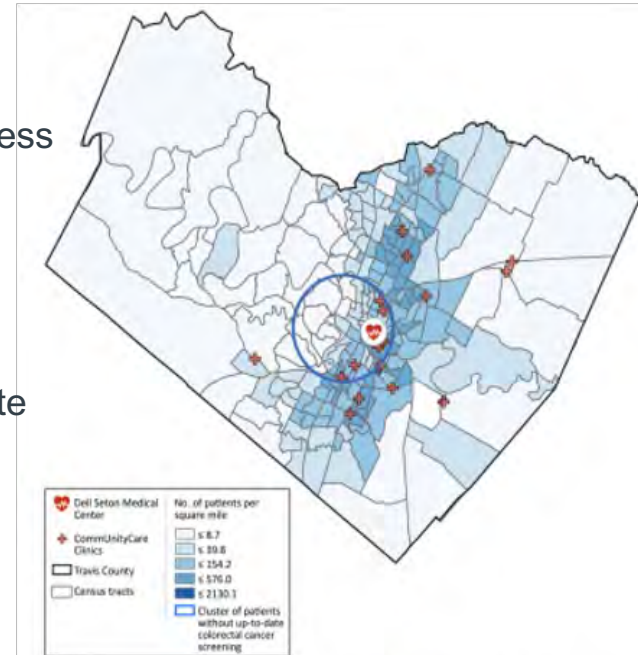


# COMBATTING CANCER IN OUR COMMUNITY

## EXPANDING COLORECTAL CANCER SCREENING IN VULNERABLE POPULATIONS IN CENTRAL TEXAS

The Coordinating Center for Colorectal Cancer Screening Across Texas is creating a **statewide network of resources to increase screening and detection.**

- A multimodal program for increasing colorectal cancer screening in vulnerable patients cared for in two regional FQHC systems: CommUnityCare and Lone Star Circle of Care
- Patient navigation to ensure access to colonoscopy for follow-up of positive tests and for high-risk screening and surveillance
- Supported by grant from Cancer Prevention and Research Institute of Texas (CPRIT)



- » 16,000 SCREENINGS
- » 700 COLONOSCOPIES
- » 23 CANCER DIAGNOSES
- » 36% MAP PATIENTS





The University of Texas at Austin  
Dell Medical School

# **QUESTIONS & NEXT STEPS**