



**CENTRAL HEALTH**  
HEALTH CARE FOR ALL

OUR  
VISION

Central Texas is a model healthy community

OUR  
MISSION

By caring for those who need it most, Central Health improves the health of our community

## STRATEGIC WORK PLAN 2019—2024

### OBJECTIVE 1

### OBJECTIVE 2

### OBJECTIVE 3

Develop and execute health care delivery strategy based on people and place.	Implement patient-focused and coordinated health care system	Implement sustainable financial model for health care delivery and system strategies through 2024
<p><b>Strategy 1.1</b> <b>Service Location &amp; Care Delivery</b> By data analysis, provider input, and community-based advisory groups, determine funding of business plans for future service delivery sites, mobile services, and/or technology solutions for delivering care to the served population.</p> <p><b>Strategy 1.2</b> <b>Population Health— Social Determinants of Health</b> Provide funding or reimbursement to provider partners for resources to establish population health goals and address specific social determinants affecting the population served.</p> <p><b>Strategy 1.3</b> <b>Communications</b> Improve communication with consumers and the community about Central Health’s pivotal role ensuring the delivery of care to the served population.</p>	<p><b>Strategy 2.1</b> <b>Patient Wait Times</b> Establish measures and fund projects to improve patient wait times and network adequacy for access to primary and specialty care services.</p> <p><b>Strategy 2.2</b> <b>Patient Reported Outcomes &amp; Experiences</b> Establish measures, including measures that address inequity, and improve patient reported health outcomes and experiences; develop quality-of-life and patient experience dashboards.</p> <p><b>Strategy 2.3</b> <b>Women’s Reproductive Health</b> Expand and improve women’s reproductive health system through Dell Medical School and provider partners.</p> <p><b>Strategy 2.4</b> <b>Technology &amp; Data</b> Improve continuity of care through integrated technology, data, planning and information exchange.</p> <p><b>Strategy 2.5</b> <b>Brain Health</b> Determine the scope of Central Health’s role in brain health programs.</p> <p><b>Strategy 2.6</b> <b>Cancer Care</b> Determine the scope of Central Health’s role in cancer care programs.</p>	<p><b>Strategy 3.1</b> <b>Fiscal Model</b> Develop reasonable revenue and health care delivery cost fiscal models through 2024.</p> <p><b>Strategy 3.2</b> <b>Reserves</b> Forecast and maintain adequate contingency and emergency reserves to manage adverse financial events and maintain adequate health care service levels.</p> <p><b>Strategy 3.3</b> <b>Budgeting</b> Include revenue and financing sources for new programs in future budget patterns.</p> <p><b>Strategy 3.4</b> <b>Brackenridge Campus</b> Determine optimal use or disposition of Brackenridge Campus sections.</p> <p><b>Strategy 3.5</b> <b>Contracting &amp; Payment</b> Implement value-based provider reimbursement models and reporting standards related to patient-reported outcomes, population or health condition outcomes, and positive patient experience measures.</p> <p><b>Strategy 3.6</b> <b>Transparency</b> Establish partner reporting (Dell Medical School, St. David’s, Seton, CommUnity Care, Integral Care and Sendero) to increase awareness of funds use, ensure stewardship, and assess the efficacy in achieving Central Health objectives.</p>